

Frequently Asked Questions

Q. If I have more than one child will I receive more than one security card?

A. No. One card will have all the numbers on it.

Q. How will I know which child I am being called for if there is only one number?

A. You will need to report to the Spectrum Service Desk on the first floor and they will let you know which child to check on.

Q. Will I need to check my children out?

A. Yes, but not electronically. You will need to bring your security card to the class for the Spectrum Worker to match to your child. They will then be released.

Q. Can I give my security card to a grandparent, older sibling, or someone else to pick up my child?

A. Yes. They must have the security card.

Frequently Asked Questions

Q. What if I lose my security card?

A. These security cards are adhesive so when you get it, you are encouraged to stick it to your clothing. However, if you do lose it be prepared to provide the Spectrum Worker in your child's class with your driver's license.

Q. What time do the Checkpoint Stations open?

A. Stations open one hour prior to service. However, children must be escorted to class by a parent.

Q. When can I drop off my child to class?

A. This does not change; the doors to the classrooms open 30 minutes before service begins.

Q. What if we are staying for both services on Sunday?

A. At this point, you will need to pick up your child from 1st Service and recheck him/her in for 2nd service through the Checkpoint Station.

Cornerstone Church

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Cornerstone Church

Spectrum's Service Department



Introducing new
Checkpoint Stations,
enhanced Service Desks,
and family numbers!

Checkpoint

Cornerstone Church takes the safety and security of the children in our care very seriously. The new Checkpoint System will help enhance this area of our ministry.

The goal is to permit most children, with the exception of visitors, to check-in at one of the Checkpoint Stations. These new stations are located:

- on the first floor, near the nursery wing
- on the second floor, outside of the 56th Street Café
- another on the second floor, between the preschool and elementary wings

Checkpoint prints a name tag for each child with classroom information, a family number, and a randomly generated security code for our Nursery and Preschool children. It will also include important allergy information.

In addition to the child's badge, the parent will also receive a card with the corresponding security code for their child. If more than one child in a family is checked into Spectrum, all security codes for each child will appear on one security card.

This card ensures that no unauthorized person can pick up your child. The security card will need to be presented to the Spectrum Worker who will match the number to the child and release them to your care.

Spectrum Service Desks

The main Service Desk is located on the first floor, near the Nursery wing. This location will be opened during services. It is where all first-time visitors will check-in and will allow for extended check-in. It is also the center for communication with parents about Spectrum's policies, procedures, Parental Partner check-in, and special events.

If a child or Spectrum Worker needs to contact a parent during service, it is the Service Desk that will be notified. Your family number will appear on the displays located in the sanctuary. Please sit in an area where you may view the displays clearly.

If your family number appears on the displays, you should report to the Spectrum Service Desk within ten minutes. The Spectrum Worker at the desk will inform you of the situation and specifically relay which child needs to be attended to.

Additionally, located on the second floor, outside of Bible Safari, is a Help Desk. This location is used for families having trouble checking in at a Checkpoint Station.

On any given week, if your child's name is not able to be checked-in using Checkpoint, please report to the Help Desk or Spectrum Service Desk to update your contact information.

Spectrum's Service Department is here to assist you in any way you need! Please feel free to stop by the Spectrum Service Desk if you have any questions.

Family Numbers

With the new Checkpoint System, families will be receiving what we call a family number. This number is a four or five digit number given to all children in a family. If your child currently has a permanent number, it will be replaced with the family number.

Family numbers will be easier on parents with multiple children in Spectrum and enhance our security. Plus, elementary children will no longer have to keep track of a membership card.

Every time a Nursery or Preschool child is checked in through Checkpoint, a different security code, which the parent must have in order to pick up their children, will be issued on the child's nametag as well as the parent's security card.

Here is a sample of the new nametags:

Security # Family #	← Child Nametag
First Name Last Name Classroom Special needs	

Parent Security Card→

Family # Date of Service and Event Security #(s) <i>(one number is assigned for each child you check-in)</i>
